

**Tuesday, November 9, 2021**

**11:30 A.M – 1:00 P.M. CST**

**ZOOM only**



**Members/Non-Members: \$10**

RSVP to receive meeting invite: [Lisa.Burns@excelii.com](mailto:Lisa.Burns@excelii.com)

# CFDD Wichita presents **EFFECTIVE COLLECTIONS**

by John Chotkowski, VP and General Collection Manager,  
CCC of NY

John Chotkowski graduated from the State University of New York with a BA in History. John has been a part of the CCCNY team since 1993, and is currently a Vice President, General Collection Manager, and a part-owner of the company. John's mission and purpose is identical to the mission and purpose of CCCNY: To make CCCNY the best source for accounts receivables solutions in the world.



The daily task of collections gets a refresher in this month's educational session. John will share from his years of experience in the industry and will cover real-scenario question & statement examples, instantly applicable tips, negotiation tricks, and more!

**0.1 CEU • Control # 31133**

**[CFDDWichita.org](http://CFDDWichita.org)**